



Bedford Bi-folds Ltd

Trade supply only Warranty

Bedford Bi-Folds Ltd offers a 5 year warranty on all our supply only work.. This includes all profiles, hardware and accessories with Glass units 2 years and is provided in conjunction with Bedford Bi-Folds Ltd recommended guidelines on maintenance.

Aluminium Profiles and Glass

All aluminium and thermal insulation profiles are guaranteed for a period of 5 years. This includes adherence between the polyamide strips and the aluminium. The 5 year guarantee extends to the thermal and mechanical properties of the insulator, within the boundaries defined by the technical specification. Glass units are valid for 2 years unless stated otherwise on the order.

Polyester powder coating

Bedford Bi-Folds Ltd offers a 5 year guarantee on all polyester powder coatings depending on site location.

Upvc

All Upvc profiles are guaranteed for a period of 5 years. The 5 year guarantee extends to colourfastness and mechanical function.

Hardware and accessories

All hardware and accessories, including locks, handles and hinges are guaranteed against faulty materials and workmanship, resulting in a product failure within the product specifications.

Maintenance

The windows/doors surfaces and inner chambers should be cleaned using warm water. The surfaces should be cleaned using a soft cloth, sponge or a soft natural bristle brush. All areas to be thoroughly dried after cleaning.

Maintenance should be carried out at least twice a year, or more frequently depending upon the hostility of the environment, ie coastal regions or dusty. Examples of these are:

: Near the coast or close to estuaries of large rivers (5km)

: Within industrial areas, in particular areas with heavy emission of chemicals, fluorides, gases and/or materials

: Within urban areas (exhaust of combustion gases)

: Exposure to large traffic (motorways, railways, airports)

: Very aggressive atmospheres (e.g swimming pools, water treatment industry, laboratories, pollution by animals etc.)

Terms and conditions

This guarantee is only valid if maintenance procedures are followed. This guarantee does not cover installations not undertaken by Bedford Bi-Folds Ltd. This warranty does not cover and Bedford Bi-Folds Ltd hereby disclaims all liability for, any window or door which has been subject to abuse, alterations, modifications neglect, misuse, abnormal use, accident, fire, war, flood, earthquakes, acts of god or damages caused by parts not supplied by Bedford Bi-Folds Ltd.

Declaration

The customer must notify Bedford Bi-Folds Ltd in writing within sixty (60) days after such defect either appears or should have been discovered after the exercise of reasonable diligence. Failure of the claiming party to notify Bedford Bi-Folds Ltd within such period shall automatically relieve Bedford Bi-Folds Ltd of any and all responsibility and or liability.

To be admissible, the guarantee claim must be accompanied by a copy of the original Bedford Bi-Folds Ltd invoice paid in full and a copy of the order form, with information regarding location of the installation.

This warranty is non-transferrable.